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7/19/2024

Blue Stream Fiber Service Disconnect & Equipment Returns

When moving or selling a property, sellers need to contact Blue Stream Fiber (BSF) to disconnect their services and cancel their accounts. Sellers also will need to return the Blue Stream equipment.

Blue Stream Fiber
4236 NW 120th Avenue
Coral Springs, FL 33065
407-743-5288, press option 6

BSF permits those who are disconnecting from their system to return all BSF equipment to the BSF Customer Service Coordinator located in the Administration Building opposite the Concierge Desk. Hours are Monday – Friday, 9:00 am to 4:00 pm. However the coordinator's duties occasionally require time away from his desk, so we recommend that you call in advance to notify him.

Equipment to be returned includes all Plume routers and any BSF installed TiVo units. Your ONT (modem) will remain with your home. The only cable that needs to be returned is the TiVo power cord. Please remember that all equipment remains the property of BSF and must be returned in an acceptable, undamaged condition. If you require assistance detaching the equipment you can call the coordinator (561) 871-6521 or the BSF Solivita Service Line 407-743-5288.

Susan Anderson Borchini
Broker