

NEWS & MEDIA



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How to Reach Your Insurance Company?

By Ron Hurtibise

Here's a list of most Fla. insurance companies – their websites, phone numbers and other pertinent post-disaster information.

FORT LAUDERDALE, Fla. – Here are phone numbers, websites and email addresses for property insurance companies serving Florida. Unless they need emergency repairs, policyholders are urged to first contact their insurers with damage claims before signing over their benefits rights to repair contractors.

Most of the companies listed below enable policyholders to initiate claims at their websites. Not all companies list email addresses on their websites.

Property & Casualty

- American Platinum Property and Casualty – Phone: 800-425-9113 or 954-958-1200.
Web: americanplantinumpcic.com (<http://americanplantinumpcic.com/>).
Email: customerservice@americanplantinumpcic.com
(<mailto:customerservice@americanplantinumpcic.com>)

- American Strategic Insurance Corp. – Phone: 866-274-5677. Web: americanstrategic.com (<http://americanstrategic.com/>). Email through online portal: <https://www.americanstrategic.com/claims-center/report-a-claim> (<https://www.americanstrategic.com/claims-center/report-a-claim>)
- Assurant (American Bankers Insurance Company of Florida) – Web: assurant.com (<http://assurant.com/>). Phone: 800-358-0600.
- Auto Club Insurance Company of Florida – Auto and home insurance Phone: 800-929-4333. Flood claims: 800-759-8656. Web: autoclubfl.com (<http://autoclubfl.com/>). Email for auto and home insurance: Customer.Support@AutoClubFL.com (<mailto:Customer.Support@AutoClubFL.com>). Email for flood insurance: Claims@floodpro.net (<mailto:Claims@floodpro.net>)
- Bankers Insurance Group – Phone: 727-308-0496. Web: bankersinsurance.com (<http://bankersinsurance.com/>). Email: newclaim@bankersinsurance.com (<mailto:newclaim@bankersinsurance.com>)
- Castle Key Indemnity and Castle Key Insurance – Web: allstate.com (<http://allstate.com/>). Phone: 800-255-7828.
- Citizens Property & Casualty Corporation – Web: citizensfla.com (<http://citizensfla.com/>). Phone: 866-411-2742. Email through web portal: citizensfla.com/claims (<http://citizensfla.com/claims>).
- Edison Insurance Company – Web: edisoninsurance.com (<http://edisoninsurance.com/>). Phone: 888-683-7971. Email: yourvoice@edisoninsurance.com (<mailto:yourvoice@edisoninsurance.com>)
- FedNat Insurance Company – Web: fednat.com (<http://fednat.com/>). Phone: 800-293-2532.
- Florida Family Insurance Company – Web: floridafamily.com (<http://floridafamily.com/>). Phone: 888-486-4663. Email: claims@floridafamily.com (<mailto:claims@floridafamily.com>)
- Florida Peninsula Insurance Company – Web: floridapeninsula.com (<http://floridapeninsula.com/>). Phone: 866-549-9672. Email: csclaims@floridapeninsula.com (<mailto:csclaims@floridapeninsula.com>)
- Frontline Insurance – Web: frontlineinsurance.com (<http://frontlineinsurance.com/>). Phone: 866-673-0623. Email through online portal: claims.frontlineinsurance.com/#/choice-op
- Heritage Property & Casualty Insurance – Web: heritagepci.com (<http://heritagepci.com/>). Phone: 855-415-7120. Emergency repair services request via web portal: heritagepci.com/emergency-repair-dispatch (<http://heritagepci.com/emergency-repair-dispatch>)
- Homeowners Choice Property & Casualty Insurance – Web: hcpci.com (<http://hcpci.com/>). Phone: 866-324-3138. Email: FNOL@hcpci.com (<mailto:FNOL@hcpci.com>).
- Monarch National Insurance – Web: monarchnational.com (<http://monarchnational.com/>). Phone: 800-293-2532.

- Olympus Insurance Company – Web: olympusinsurance.com (<http://olympusinsurance.com/>). Phone: 866-281-2242. Email: olympusclaims@oigfl.com (<mailto:olympusclaims@oigfl.com>)
- Progressive Property Insurance Company – Web: progressive.com/answers/florida-home-insurance/ (<http://progressive.com/answers/florida-home-insurance/>). Phone: 800-776-4737. Email through web portal: progressive.com/contact-us (<http://progressive.com/contact-us>)
- Safe Harbor Insurance Company – Web: safeharborflorida.com (<http://safeharborflorida.com/>). Phone: 866-482-5246. Email: wecare@cabgen.com (<mailto:wecare@cabgen.com>)
- Security First Insurance – Web: [Securityfirstflorida.com](http://securityfirstflorida.com) (<http://securityfirstflorida.com/>). Phone: 877-581-4862.
- Southern Oak Insurance Company – Web: southernoak.com (<http://southernoak.com/>). Phone: 877-900-3971. Email through web portal: southernoak.com/contact-us (<http://southernoak.com/contact-us>)
- State Farm Florida – Web: statefarm.com/local/florida (<http://statefarm.com/local/florida>). Phone: 800-732-5246.
- Tower Hill Insurance – Web: thig.com (<http://thig.com/>). Phone: 800-342-3407. Email: claims@twig.com (<mailto:claims@twig.com>).
- TypTap Insurance Company – Web: typtap.com (<http://typtap.com/>). Phone: 844-289-7968. Email: fnol@typtap.com (<mailto:fnol@typtap.com>).
- United Property & Casualty Insurance Company – Web: upcinsurance.com (<http://upcinsurance.com/>). Phone: 888-256-3378. Email through web portal: claims.upcinsurance.com (<http://claims.upcinsurance.com/>)
- United Services Automobile Association – Web: usaa.com (<http://usaa.com/>). Phone: 800-531-8722.
- Universal Property & Casualty Insurance Company – Web: universalproperty.com (<http://universalproperty.com/>). Phone: 800-470-0599.
- U.S. Coastal Property & Casualty Insurance Company – Web: uscoastalpc.com (<http://uscoastalpc.com/>). Phone: 866-482-5246. Email: wecare@cabgen.com (<mailto:wecare@cabgen.com>)
- VyrD – Web: vyrD.co. Phone: 844-217-6993.
- Weston Insurance – Web: weston-ins.com (<http://weston-ins.com/>). Phone: 877-505-3040. Email: claims@weston-ins.com (<mailto:claims@weston-ins.com>).

Flood insurance

Contact your property and casualty insurer if they service your National Flood Insurance Program policy. If you are unsure of which company services your policy, call the National Flood Insurance Program at 877-336-2627. The following companies also sell NFIP

policies and excess flood policies:

- Neptune Flood – Web: neptuneflood.com (<http://neptuneflood.com/>). Phone: 727-202-4815. Email: support@neptuneflood.com (<mailto:support@neptuneflood.com>).
- Rocket Flood – rocketflood.com (<http://rocketflood.com/>). Phone: 888-871-2237.
- The Flood Insurance Agency – Web: thefloodinsuranceagency.com (<http://thefloodinsuranceagency.com/>). Phone: 877-356-6348. Email: info@thefloodinsuranceagency.com (<mailto:info@thefloodinsuranceagency.com>).
- Wright Flood – Web: wrightflood.com (<http://wrightflood.com/>). Phone: 800-725-9472. Email: floodclaims@weareflood.com (<mailto:floodclaims@weareflood.com>).

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